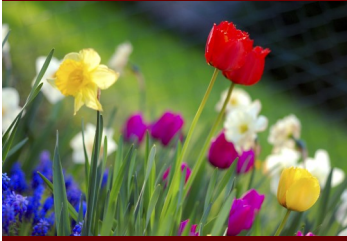


Spring 2017

www.lifealliancecellc.com



Life Alliance LLC



Company Newsletter

LIFE ALLIANCE, LLC

Life Alliance is pleased to announce that we are growing and continue to be a strong company in the industry and the service field. We would like to thank everyone who has helped make this organization a very successful one. We appreciate all of the consumers, families, employees, supervisors, Care Coordinators and others who are willing to help make this company a quality provider. We continue to work towards excellence and would like to solicit any suggestions or comments for improvement. Some upcoming events include Autism Awareness month and Autism Walk of Surry. We will continue to provide continuing education training to our employees and will keep consumers up to date on opportunities for learning and par-

icipation with the MCO's. Remember, you can find out more information about Innovations, Access to Services and other Questions about Developmental Disabilities at the MCO websites. Vaya Health www.vayahealth.com and the Access line for consumers is **1-800-849-6127**. You may also sign up for email updates from this website when you click on the Consumer/Families tab. The Partners Behavior Healthcare website is www.partnersbhm.org and the Access number is 1-888-235-HOPE (4673). We encourage all consumers, families and employees to utilize these websites for valuable information and training or community participation opportunities. PLEASE REMEMBER THAT

YOU CAN REACH OUR CLINICAL SUPERVISOR ON CALL AT 226-928-0330.



Your present circumstances don't determine where you can go; they merely determine where you start.
Nido Quebin

Announcements

Life Alliance is please and excited to announce the monitoring results from the MCO's. Vaya Health and Partners BHM recently conducted a company-wide, blended

monitoring of our organization. We are proud to announce that **we received a score of 100% from each MCO.** Thanks to everyone in the Life Alliance family

for your work in helping us achieve this accomplishment. This is a great accomplishment for our organization so please help us celebrate this achievement.

CONTACT INFORMATION

Reminders to Employees

Make sure all documentation is turned in on a timely manner and you are following the Documentation Deadline Schedule. Please make sure you document the Intervention/Assessment correctly and follow treatment plan with appropriate hours. Everyone needs to make sure that documentation is done correctly in order for Life Alliance to be able to bill for the services provided. Everyone's cooperation is greatly appreciated.

- ◆ North Wilkesboro- 336-838-5229
- ◆ Dobson- 336-386-4944
- ◆ Allen Byrd - allen.byrd@lifealliancecellc.com
- ◆ Sherry Byrd- sherry.byrd@lifealliancecellc.com
- ◆ Lisa Venable-lisa.venable@lifealliancecellc.com
- ◆ Jennifer Moretz—jennifer.moretz@lifealliancecellc.com
- ◆ Stephanie Wolford— stephanie.wolford@lifealliancecellc.com
- ◆ Andrew Larson—Andrew.larson@lifealliancecellc.com
- ◆ Darren Staley— darren.staley@lifealliancecellc.com
- ◆ AFTER HOURS ON CALL 336-928-0330

Consumer/Family Reminders

Please remember that you can call your local Life Alliance Office at any time with any questions/concerns or complaints that you might have. We would like to continue to make improvements to Life Alliance to insure we are the best company available to our consumers' however we need your input to assist us in identifying issue and concerns in order to make improvements. It is also especially important that you let your supervising QP or an office staff



Believe you can and you're halfway there.
Theodore Roosevelt

member know when your Direct Care worker does not work his/her regular schedule. We try to ensure each shift is covered and that a fill in is available for these situations. If there is no fill in available we will make every

effort to get the hours covered at the consumer/parents request. Please ensure that the treatment plan/plan of care is being followed with the appropriate hours and services. If you feel it would be beneficial for you to have a schedule, please contact the Qualified Professional that you are currently working with to discuss possibilities. Thank you for your continued trust in our organization.

Home & Community

Life Alliance employee's shall strive to maintain a healthy and safe work environment at all times regardless of the location of work. When in the consumer's home or out in the community Direct Care Staff should actively look to identify situations that could lead to an accident/

injury.

When working with a consumer your attention should be solely focused on your consumer and their goal plan. Cell phones are not to be used while working with a consumer, except in an emergency situation. Keep your clients safety and

your safety in mind at all times. Direct Care staff should have the consumer's plan of care, the consumer's crisis plan with emergency contact information and a vehicle/first aid kit available at all times while working with a consumer.

Employees, REMEMBER TO REPORT ANY INCIDENTS TO LIFE ALLIANCE AS SOON AS POSSIBLE and to complete Documentation Daily!

Parents, Employees, Care Coordinators, Stakeholders

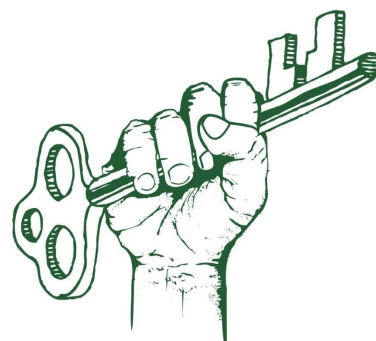
Life Alliance is trying to make it easier sending out newsletters, memo's and important information that may concern you. We are asking if you have an email that you don't mind sharing with the company, please send it to one of the following addresses or contact your local

office.

lisa.venable@lifealliancellc.com

dblifalliance@lifealliancellc.com

nwlifalliance@lifealliancellc.com



Healthy Living & Workplace Safety

It is Spring and time to enjoy outdoor activities!

- 🍎 Play outdoor hide and seek.
- 🍎 Blow bubbles.
- 🍎 Play hopscotch in the driveway.
- 🍎 Literally stop and smell the flowers.
- 🍎 Stare at the clouds and guess their shapes.
- 🍎 Play a game of catch, or brush up on batting skills.
- 🍎 Kick the soccer ball around.
- 🍎 Play tag.
- 🍎 Toss a [Frisbee](#) back and forth.
- 🍎 Practice cartwheels in the yard if you can.
- 🍎 Grab the binoculars and see what kinds of birds you can spot.
- 🍎 Play I-Spy.
- 🍎 Break out the hula-hoops and shimmy to your heart's content.
- 🍎 Take a long walk around the neighborhood.
- 🍎 Go for a bike ride if you can ride.
- 🍎 Fly a kite at the park.
- 🍎 Hit the playground!
- 🍎 Enjoy a picnic with the family.
- 🍎 Explore local hiking trails.
- 🍎 Go on a [scavenger hunt](#).
- 🍎 Play outside with your dog or cat.



SAVE THE HONEY BEES!

**Plant bee friendly shrubs and bushes and
please do not spray pesticides**

Visit the Vaya Health Website for Helpful Information!

www.vayahealth.com

Visit the Partners Behavior Health Management website for Great Information!

www.partnersbhm.org

Get the Complete Guide to Emergency Preparedness for People with Developmental

Disabilities at the American Red Cross website:

www.redcross.org/images/MEDIA_CustomProductCatalog/m4240199_A4497.pdf

Life Alliance will be participating in the Surry County Walk for Autism! Please contact your local office if you would like to walk on event day!

Surry County - Chapter Walk for Autism

April 29, 2017: Kickoff at 8am

Save the date for the 2017 Surry County Chapter Walk for Autism!

http://support.autismsociety-nc.org/site/TR?fr_id=1200&pg=entry



Life Alliance Holiday Observations:

Life Alliance Offices Closed

- ◆ April 14– Good Friday
- ◆ May 29– Memorial Day
- ◆ July 4– Independence Day
- ◆ September 4 - Labor Day

